



Dear Valued Members.

As you may know, [Equifax](#) announced yesterday that they discovered a potential breach of consumer data, due to an unintentional compromise that lasted from mid-May through July that affected about 143 million Americans. During this breach, the hackers gained access to certain files, which included some or all of the following personal information:

- Names
- Social Security numbers
- Birth Dates
- Addresses
- Driver's License numbers
- Credit Card Information

How Does the Equifax Data Breach Affect Me?

At this time Equifax has reported no evidence of unauthorized use of consumer data linked directly to this data breach incident.

As a PriorityONE Credit Union member, you are eligible for Fully Managed Identity Theft Recovery Services. Should you believe you are the victim of identity fraud or should you see any suspicious activity on your accounts, please contact us immediately to be submitted for recovery assistance. With Fully Managed Recovery, you have access to a trained and certified Recovery Advocate who can work hand-in-hand with you to identify and resolve identity theft.

Extra Steps to Stay Safe and More Secure Online

- Monitor your credit card and other financial accounts closely to see if you have any suspicious activity
- Protect your email account by strengthening your password or enabling two factor identification
- Be cautious of unsolicited email offers and suspicious links
- Update your antivirus or malware software on your devices

For more information on how you can stay safe online please visit: <https://staysafeonline.org/stay-safe-online/landing/>

If you have any questions please call us at 954-335-5100 Opt. 2

Sincerely,

Your PriorityONE Family