



Membership Matters

Published for Members of PriorityONE Credit Union of Florida • Fall 2024

Is your auto loan at another lender? Is it hitting the brakes on your budget?

Shift gears...refinance with our
Low Auto Loan Rates
& cruise into savings!

- Up to 3% off your auto loan rate that is at another lender
- Offer valid through October 31, 2024
- No payments for 90 days**



**Subject to credit union lending guidelines and floor rates. \$50 for auto loans up to \$15,000; \$100 for auto loans over \$15,000. Offer valid only for auto loans from another lender. **Interest will accrue during this period.*

Celebrate International Credit Union (ICU) Day® with us!



Every October, credit unions around the world come together for International Credit Union Day (ICU Day). This year, the theme is "One World Through Cooperative Finance." It's a reminder that credit unions bring people together, no matter where they call home. So let's join in the celebration and show our support for the global credit union community.



Celebrate with us! Refer a friend or family member who opens a savings AND checking account at PriorityONE on Thursday, October 17 through Friday, October 18, 2024, and we will give you **\$75** and they will receive **\$75!**



DECK THE HALLS WITH A HOLIDAY LOAN

- Rates as low as 9.74%*
- Borrow up to \$10,000

Starts now through December 31, 2024. Apply today!

**Annual Percentage Rate. Subject to credit union lending guidelines. Rates and terms are subject to change. Rate reflects a .25% discount for minimum monthly payments paid via automatic payment or payroll deduction from a PriorityONE Credit Union of Florida account.*



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Tricks to Trip the Trickster...

Mail Theft & Check Washing Schemes are on the Rise!



Criminals steal checks from mailboxes and alter them using a technique called "check washing." They erase the original payee and amount. Imagine mailing a check for \$200 and it was cashed for \$5,000 payable to someone you never heard of!



Tips to prevent mail theft:

- Use mobile or online banking to review paid checks promptly. Check for alterations in payee and amount.
- Use our convenient online bill pay service to send payments directly to a recipient.
- Use indelible ink so it is more difficult for a criminal to wash your check.
- Follow up with payees to ensure they received your check.
- Don't leave blank spaces in the payee or amount lines.
- Avoid leaving mail in your mailbox overnight or using blue collection boxes to drop mail. This has been a target for thieves!
- Report suspected fraud immediately!

Safeguard Against Identity Theft!



Don't allow fraudsters to take over your identity leaving you with ruined credit. For a low monthly rate, we provide comprehensive identity theft Recovery Services.

- Fully managed Identity Theft Recovery
- Lost Document Replacement
- Family Coverage
- Expense Reimbursement

Learn more by going to www.priorityonefl.org, Product/Services menu and then press Identity Theft.

Secure Your Debit Card with CARD CONTROL!

- Lock or unlock your PriorityONE debit card instantly from the palm of your hand - perfect if you're not quite sure where your debit card is
- Prevent fraudulent activity by setting controls on transaction types, locations, and merchant types where your card can be used
- Set alerts
- And more...



Card Control is located within our Online Banking AND Mobile App.

Holiday Closings

Columbus Day

Monday, October 14, 2024

Veteran's Day

Monday, November 11, 2024

Thanksgiving

Thursday, November 28, 2024

Christmas Day

Wednesday, December 25, 2024

New Year's Day

Wednesday, January 1, 2025



CONTACT CENTER:

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Toll Free: 877.635.3333

ZIP-24:

954.572.8989

Toll Free: 800.348.2728



Website



Mobile App



Facebook



Lobby Hours

Monday-Thursday

9:00 am – 4:30 pm

Friday

9:00 am – 6:00 pm

Drive Thru Hours

Sunrise

Monday-Thursday

8:00 am – 4:30 pm

Friday

8:00 am – 6:00 pm

Coral Springs

Monday-Thursday

9:00 am – 4:30 pm

Friday

9:00 am – 6:00 pm

Lobby & Drive Thru Hours

Saturday 9:00 am – 1:00 pm

Locations

Coral Springs: 1700 N. University Dr.,

Sunrise: 3000 N. University Drive, Suite 100 (Next to Chili's)